

VIVO ENERGY SUPPLIER CODE OF CONDUCT

Ethics & Compliance

External

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1. INTRODUCTION TO OUR SUPPLIER CODE

Our vision is to become Africa's most respected energy business. We place great emphasis on operating our business with high ethical standards and in a socially responsible way.

We want to work with Business Partners that share our values. Our Supplier Code sets out the key principles upon which we require all of our Business Partners apply.

Given the importance of the Supplier Code to our Business, we reserve the right to audit our Business Partners to monitor adherence.

2. MINIMUM STANDARDS

2.1. Human rights and modern slavery

We strongly support the elimination of all forms of modern slavery. Such exploitation is entirely at odds with our core values of honesty, integrity and respect for people.

We require that all of our Business Partners abide by the principle that their workers are employed on a freely agreed and voluntary basis.

2.2. Respect and Dignity

We require our Business Partners ensure that all workers are treated with respect and dignity. No worker is subject to any harassment (including but not limited to physical, sexual, psychological or verbal harassment), abuse or other form of intimidation.

2.3. Child labour is not used

Under no circumstances will we or our Business Partners employ individuals under the local legal minimum age for work or, if higher, the age at which mandatory schooling ends in the respective country. No one under the age of 18 should carry out work that is mentally or physically hazardous, or work at night.

2.4. No discrimination is practised

We are committed to ensuring that all employees work in an environment that promotes diversity and where there is mutual trust, respect for human rights, equal opportunity and no unlawful discrimination or victimisation.

We want to work with Business Partners that similarly celebrate cultural and individual diversity and do not discriminate or tolerate discrimination or harassment based on grounds such as race, religion, colour, ethnicity, national origin, disability, sexual orientation, gender or marital status.

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2.5. Health and Safety

We are committed to a Goal Zero of no accidents, no harm to people and no damage to the environment. To support this goal, we require that each of our Business Partners ensure that a risk assessment is undertaken to identify, and a plan put in place to eradicate, unsafe behaviours conditions or practices. Employees should receive training on how to minimise the risks of illness or injury associated with their work and be provided with suitable protective equipment where needed.

2.6. Land Acquisition and Impact on our Community

We want to be a positive force and make a real and lasting difference in the communities where we operate. This means that we need to respect the rights of and title to property and land of individuals, indigenous people and that local communities are respected.

We require from both ourselves and our Business Partners that all negotiations with regard to their property or land, including the use of and transfers of it, adhere to the principles of free, prior and informed consent, contract transparency and disclosure.

2.7. Impact on the Environment

We recognise that we have a responsibility towards the environment beyond legal and regulatory requirements. We are committed to reducing our impact and continually improving our environmental performance as an integral part of our business strategy and operating methods. We expect our Business Partners to support this.

2.8. Fair Competition

We believe in vigorous yet fair competition and support the development of appropriate competition laws. While we need the help of our Business Partners to succeed, it is critical that we work together within the confines of fair competition and all applicable regulations.

We require all of our Business Partners to have effective policies and procedures in place to proactively prevent any anti-competitive conduct, including ensuring that its work force is sufficiently trained and familiar with the competition laws that are relevant and to their market and activities.

2.9. Conflicts of interest

Conflicts of interest can arise when personal, family, financial, political or other interest may be seen to interfere in the commercial relationship between our two businesses. For example, your employees may have relatives or close personal friends employed by Vivo Energy and we expect these to be disclosed.

Our Business Partners must disclose in full any potential conflict of interests that they (or their directors, employees or contractors) have, or may have, with us as soon as it has been identified so that it can be properly considered and the right action taken. In many cases, simply disclosing the conflict will be enough to resolve the problem. In more complex situations, further action may be needed.

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2.10. Anti-bribery and Corruption

Violations of anti-bribery, anti-corruption laws, and other similar regulatory requirements are completely unacceptable.

We insist that all of our Business Partners have a prohibition on any and all forms of bribery and corruption, and have adequate procedures in place to proactively prevent and detect bribery in all commercial dealings that they undertake.

You must inform us straight away once you become of any attempt to bribe an employee of ours or where you believe an employee or agent of ours is attempting to bribe or inappropriately influence someone else. Any report should be made in accordance with section 3 of this policy.

2.11. Gifts and Hospitality

Any business entertaining or hospitality with us must be kept reasonable in nature, entirely for the purpose of maintaining good business relations and not intended to influence in any way our decisions about how we award future business. Gifts of cash or the granting of loans to our employees or agents are completely unacceptable.

2.12. Audit and Verification

Given its importance, we reserve the right to verify our Business Partners compliance with our Supplier Code. If we find shortcomings that in our opinion can be remediated, we will work with our Business Partner to agree a time-bound remediation programme.

We reserve any right we may have to terminate our agreement with a Business Partner, if, in our reasonable opinion, the short-comings cannot or have not been remedied.

3. REPORTING OF CONCERNS

We expect our Business Partners to provide their staff with a safe and confidential channel to raise concerns and report instances of their non-compliance which does not tolerate retaliation. If they see something that is of concern involving Vivo Energy businesses or activities this can be reported to VE local management, the VE Ethics and Compliance Office or via the Vivo Energy Global Helpline, SeeHearSpeakUp, that is available 24 hours a day, 365 days a year.

Concerns can be reported as follows:

- Telephonically at the numbers listed in the attached whistleblowing policy
https://www.vivoenergy.com/Portals/1/Documents/Policy/VE%20-%20Whistleblowing%20policy%20version%201.2%20March%202019_Eng%20Public.pdf?ver=2021-06-07-161125-383
- Online web-based reporting via the helpline website at
<http://www.seehearspeakup.co.uk/en/file-a-report>.
USERNAME: Vivoenergy PASSWORD: Vivo858.
- Via email to **SeeHearSpeakup** at report@seehearspeak.co.uk.
- Alternatively, you can download the whistleblowing helpline App to submit your query or concern. The App is free to download on both Android and Apple marketplaces. The app name is **SeeHearSpeakup Vivo Energy**.

CONTACT DETAILS

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